**Friends & Family Date: January 2024 Total Responses: 37**

1. **Extremely likely: 28**

Because it’s good and great staffing, FAB doctors.

Everyone is amazing and nothing is too much trouble.

Lovely doctors and team is polite.

Happy with the service, both me and my husband receive.

I am very happy with my doctors, thank you.

I’ve been with this practice for over 30 years and it is the best place to come.

Well established surgery, good chance of being seen right away if needed. Could do with some magazines to read while waiting.

Simply the best.

I have never had any trouble with the practice.

I personally have been treated with respect and have been at the practice for 26 years.

I have always found the practice very professional and welcoming.

1. **Likely: 7**

This selection would have been “extremely likely” if getting an appointment was easier. The online system isn’t very useful either.

The only bad thing is having to visit the surgery before 8am. Otherwise there’s little hope of an appointment, as phoning at 8am is not always a sure chance of an appointment, especially if you have serious issues.

1. **Neither Likely nor Unlikely: 2**

Sometimes feels like doctors are not very knowledgeable or compassionate.

This practice could be so much better. There is one certain lady in reception who id being very unprofessional.

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| **4. Unlikely:** |  |

**5. Extremely Unlikely:**

**6. Don’t Know:**